

# B24 Medical Clinic



Braeside on 24th Medical Walk-in Clinic



# Our Vision

B24 Medical is a blended Comprehensive Family Practice and Walk-In clinic.

We are a group of five family physicians who take pride in caring for our community. We value evidence based medicine and have structured our practice around the community we serve. We value evidence based medicine and have structured our practice around the community we serve. We provide timely access to medical care and work collaboratively with our extended health care team to provide comprehensive patient care.



Our clinic is designed to serve the community for whatever needs may come up. We have an on-site pharmacy and have extended hours, including weekends, to ensure our patients and our community have access to medical care when they need it.

Each physician carries a panel of patients for whom they provide comprehensive patient centred care. As a member of the Calgary West Central PCN we work collaboratively with our extended health care team and create a true patient medical home.

Beyond our evening and weekend hours, our clinic has access to the coverage provided by the CWPCPN primary care access clinic for after-hours appointments and after-hours urgent lab result coverage.



# Our Community

Our clinic is in the community of Braeside on the corner of Anderson and 24th St SW Calgary.

We are surrounded by the communities of Oak Ridge, Cedarbrae, Palliser, Pump Hill, Woodlands and Woodbine.

We are minutes away from the Glenmore Reservoir South Entrance.

The Rockyview Hospital is a short 10 minute drive away from the clinic.



# Our Team

Our team consists of four high capable and talented MOA's.

We have an amazing office manager who also tracks and follows up on our referrals.

A strong, supportive and collegial group of 5 family physicians.

We are Enhanced and Comprehensive Members of the Calgary West Central PCN team with access to the full care team including:

- Registered nurse
- Registered psychologist
- Patient care coordinator
- Health information coordinator

# Our Pharmacy

Our on-site pharmacy team is an independently owned MERIT IDA with fantastic prescribing pharmacists who are always willing to help. They provide all the necessary services from flu shots, vaccinations and strep swabs and COVID 19 travel testing.

# Our Clinic

## Hours:

- Open seven days a week except STAT holidays.
  - Mondays / Tuesdays - 8:00 AM to 8:00 PM
  - Wednesday / Thursday/ Friday -8:00 AM to 6:00 PM
  - Saturdays / Sundays-8:00 AM to 2:00 PM
    - Our hours have remained consistent to provide timely access to patient care, a service that is highly valued by the community.
- Fully compliant PIA -updated in 2022
- Full CII/CPAR Integration
- Full access to NETCARE for all of our physicians and staff
- Accuro Cloud Based EMR with remote access to work from home.
- Mikata for patient reminders with Online Booking coming soon.
  - Mikata Chat Forms Feature to allow patients to fill out pre-appointment HPI's
- Virtual Care options available
- **You no longer have to Block your Caller ID.** We have Shaw's business Mobile Program that allows a physician to have an app on their phone to make phone calls and appear as if they were calling from the Office.
- AED on site



- 10 patient rooms
- Standardized exam room stock - equipped with everything you need!
- Fully stocked mobile procedure cart - perform procedures in any exam room.
- Sterilization room - use proper equipment for all your procedure needs rather than disposable tools.
- Dedicated communal physician office. This allows for easier communication and consultation amongst physicians when a complex or complicated case arises.



# Our Team Dynamic

- **We are a Team!!** Work life balance is important to us and we support each other in trying to make that a reality.
- Our physicians are always happy to cross cover each other when one is on vacation and your vacations are a true respite away from your clinical practice
- Each physician carries their own patient panel for which they are responsible.
- Each physician follows up on their own un-attached patients as they deem necessary. These un-attached patients come from our walk-in patient flow.
- We value a balanced work life dynamic and understand the importance of family. There is never an issue getting vacation or finding coverage when needed.



# Our Day-to-Day

- We work in Blocks with 6 hour shifts- longer if you choose.
  - This is dedicated time for our panelled patients to schedule appointments.
  - If an appointment is not available patients are welcome to come as a walk-in appointment which are available all day every day.
  - The other half of our schedule is blocked walk in time. this allows the physician to see unattached patients and provide care to the community when patients cannot access their own family doctor or don't have a family physician.
  - We separate our schedules to ensure there is dedicated time for both panelled patients in our family practice and seperated time for un-attached walk-in patients. This increases efficiency, ensures timely access and dedicated time to focus on the patients concerns

Eg.

Physician 1	Physician 2	Physician 3	Physician 4
Walk-In	Appointments	Virtual Care	Appointments
Appointments	Walk-In	Appointments	Appointments
Virtual Care	Appointments	Walk-In	Virtual Care
Appointments	Virtual Care	Appointments	Walk-In

- We have very dedicated front staff who perform all the necessary duties related to a patient interaction which includes:
  - Checking Vitals.
  - Performing a urinalysis and sending for culture, STI testing and pregnancy tests
  - Checking vision for drivers medical
  - Checking height, weight and BP for Drivers Medicals and Physicals
  - Preparing the room for certain procedures such as IUD insertions, laceration suturing, breast exams as well as PAP smears just to name a few.
  - All staff are trained to be chaperones for sensitive exams
- Our clinic is fully equipped to perform any procedure including emergency sutures, lumps and bumps excisions, biopsies an IUD insertions.
- We have a dedicated referral clerk who sends and follows up on referrals on a weekly basis.



# Our Work Agreement

- Be a team player! This is the most important value to our clinic. As we all know, our health care system is under a lot of stress and we are trying our best to provide services to our patients and our community. We have an open door policy where every patient is welcome, however that means that it can get busy at times.
- Do your best – We do not push for minimum number of visits or minimum billing requirements. We just ask that you perform your clinic duties to the best of your ability.
- As stated above, our team has each other's back. We support one another in our clinical encounters as well as our personal lives when people need vacation or time off from work. We cross cover patient panels, labs and documents so that physicians are able to take time off without having to worry about their clinical duties.
- The Clinic will collect your billings and our associates are paid out weekly.
- Our clinical service agreement is 70% / 30% (overhead)
- Four weeks of vacation time is built into our contract however more time can be taken when needed and those requests are handled on an individual basis.

# Opportunities

- We are seeking dedicated physicians who would like to work in a dynamic practice with an excellent support team and very supportive colleagues.
- There are many options available
  - Part-time
  - Full-time
  - Locum opportunities
  - Practice sharing opportunities
  - Transition your practice to a new location

# Contact Information

- Jagdeep Doulla – Owner and full-time Family Physician at B24.
  - Board Chair for the CWC PCN.
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  - Phone: 403-542-0769
- Madison Elliott – Office Manager
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*We Hope To Hear From you Soon*