



11466 Braeside Dr. SW.
Calgary, AB T2W 4X8
Ph: (587) 296-3363 Fax: (587) 296-3369
braesidemed@gmail.com

Dr. P.J. Jansen van Rensburg
Dr. Kelsey Stearns
Dr. Jagdeep Doulla
Dr. Joshua Brochu
Dr. Brett Hollowell

Email Messaging Authorization (Medeo)

It is important for your continued care and treatment that you are able to receive healthcare information from your healthcare provider in a timely and convenient manner.

We want to make it easier for you by sending you health information by secure email (Medeo).

This is also:

- More efficient for our staff, so that we can better serve you in other ways.
- More efficient for you so that you do not have to take time out of your day to come to the clinic to receive this information.

Your doctor has offered you the option for you to receive health information by secure email.

When you agree to secure email messages to receive health information, you will NOT receive this information by telephone.

You can change your mind and stop your secure email messages but you MUST inform our office.

You may choose NOT to receive secure email messages. This will not affect the quality of your healthcare services that you receive from this office.

(Continue reading to learn more about the security of your personal information and to request access to Medeo Secure Email.)



Your personal health information is important. Your healthcare providers use a secure patient messaging system to protect your privacy and confidentiality. You must also take a few simple steps to protect your information, too, including:

- I will provide a private email address that only I have access.
- I will NOT share access to my email address with anyone else.
- I will NOT use an email address that is provided to me by my employer (do not use a work phone number).
- My healthcare provider has given me information on how to use email messaging and I have been given the opportunity to ask questions.



Braeside on 24th Medical Walk-in Clinic

11466 Braeside Dr. SW.
Calgary, AB T2W 4X8
Ph: (587) 296-3363 Fax: (587) 296-3369
braesidemed@gmail.com

Dr. P.J. Jansen van Rensburg
Dr. Kelsey Stearns
Dr. Jagdeep Doulla
Dr. Joshua Brochu
Dr. Brett Hollowell

- I agree to inform my healthcare provider in writing if my private email address changes.
- I will expect to confirm / update my email address at every office visit.
- Emailed medical information is provided as a free courtesy. We cannot guarantee that your carrier will transmit the email message on time or at all.

You will need to enroll for email messaging at medeohealth.com. Your healthcare provider will send you an email message. This message will contain a notification. Click the button that says "View Secure Message"

This link will take you to Medeo Virtual Care where you may sign-up or log-in. Please ensure that you read and understand the Medeo Solution User Agreement and the Medeo Solution User Privacy Policy.

Your doctor will be able to determine if you can reply to the message or not. If a reply is requested you can respond as necessary.

Your doctor will end the thread when complete.

When I provide my email address to my healthcare provider, I agree to receive medical information by email messaging.

My email address is: _____

Patient's full name: _____

Date of birth: _____

Signature:

Patient: _____ **Date:** _____

Or

I am a parent / legal guardian of the patient. I understand that all the information above applies to me as parent / legal guardian of the patient and that I will be receiving appointment reminders on behalf of the patient through text / SMS messaging.

Parent / legal guardian's full name: _____

Parent / legal guardian's signature: _____ **Date:** _____